Cook Children's is home to many Texas Super Doctors

The December 2009 issue of Texas Monthly includes the Texas Super Doctors 2009, a guide to the top Texas physicians in more than 30 specialties who were highly recommended by their peers.

The following includes those physicians from the Cook Children’s Physician Network or physicians on the professional medical staff of Cook Children’s Medical Center who were deservedly included in Texas Super Doctors 2009:

**Allergy/Immunology**
- Susan R. Bailey, M.D.
- John Fling, M.D.
- Bobby Lanier, M.D.
- Robert J. Rogers, M.D.
- Rajendra K. Tanna, M.D.
- Normand F. Tremblay, M.D.

**Cardiology**
- Paul C. Gillette, M.D.*
- Susan L. Hess, M.D.*

**Dermatology**
- Fred Ghali, M.D.
- Robin Roberts, M.D.

**Endocrinology**
- Paul S. Thornton, M.D.*

**Family Practice**
- James A. Murphy, M.D.

**Hematology**
- W. Paul Bowman, M.D.*

**Neurology**
- Howard L. Keller, M.D.*
- Warren A. Marks, M.D.*
- Jeffrey C. Mcloughlin, M.D.*
- Brian D. Ryals, M.D.*

**Oncology**
- Jeffrey C. Murray, M.D.*
- Joann M. Sanders, M.D.*

**Ophthalmology**
- George Beauchamp, M.D.
- Charles Bradley Bowman, M.D.
- William B. Spencer, M.D.

**Otolaryngology**
- Yadranko Ducic, M.D.
- Alan D. Murray, M.D.
- J. Mark Palmer, M.D.
- Andrew A. Vories, M.D.

**Pediatrician**
- Kimberly D. Aaron, M.D.*
- Sherri A. Burke, D.O.*
- Roberto Caballero, M.D.*
- Ramiro Cavazos, M.D.
- James C. Cunningham, M.D.*
- John S. Dallas, M.D.*
- John H. Dalton, M.D.*
- Stan Elliott, M.D.
- David H. Goff, M.D.*
- Walter H. Halpenny, M.D.
- Mark S. Jones, M.D.
- Frank T. McGehee, Jr., M.D.*
- Bradley S. Mercer, M.D.*
- Caron L. Murchison, M.D.*
- Donald K. Murphey, M.D.*
- Wilfred L. Raine, M.D.*
- Ray N. Rhodes, Jr., M.D.
- Audrey L. Rogers, M.D.*
- Jeffrey B. Rogers, M.D.*
- Tom Rogers, Jr., M.D.*
- William B. Scroggie, M.D.
- Steven J. Senevey, M.D.
- Mark Shelton, M.D.*
- Gary B. Strong, M.D.*
- J. Ben Worsley, M.D.
- Kevin Wylie, D.O.*

**Pulmonary Medicine**
- Nancy N. Dambro, M.D.*
- John R. Burk, M.D.
- Stuart D. McDonald, M.D.

**Radiology**
- Daniel G. Oshman, M.D.

**Surgery, Cardiac**
- Vincent Tam, M.D.*

**Surgery, Neurological**
- David J. Donahue, M.D.*

**Surgery, Orthopedic**
- Hinton H. Hamilton III, M.D.*
- David W. Gray, M.D.*

**Surgery, Pediatric**
- Charles T. Black, M.D.
- David P. Bliss, Jr., M.D.
- Jose L. Iglesias, M.D.*
- James P. Miller, M.D.*
- Glaze W. Vaughn, M.D.

**Surgery, Cosmetic, Reconstructive**
- Robert G. Anderson, M.D.
- Raymond Faires, M.D.
- Walter D. Gracia, M.D.
- Larry E. Reaves, M.D.

**Urology**
- Kirk Pinto, M.D.
- John Andrew Pumphrey, M.D.
- David L. Shepherd, M.D.
- Michael C. Walter, M.D.

* denotes a member of Cook Children’s Physician Network
4 Pavilion/Epilepsy Monitoring Unit champions family involvement in shift report

Cook Children’s Medical Center has committed to family-centered care as a central component of pediatric nursing. Staff on 4 Pavilion/Epilepsy Monitoring Unit embraced this concept and implemented a creative approach in April 2009. Families are now given the opportunity to participate in shift report.

Earlier this year, staff recognized the opportunity to improve patient and family satisfaction scores. A team of the unit –based council officers, managers, director, nursing informatics specialist, and unit-based educator was assembled to lead staff training sessions. During these sessions, staff was presented the concepts of family-centered care and learned the foundations for implementing family involvement in shift report. Here is how they make it work:

• Upon admission, families are informed of the process for involvement in shift report and given the option to participate in morning report and evening report.
• Shift report occurs in the room at the patient’s bedside.
• Families are also provided with a letter upon admission which further explains the rationale for participating in shift report and collaborating with the staff.

To ensure that this process is consistent for all patients, a model of hand-off communication, developed by Nancy Russell, RN, MS, is utilized to guide the process.

As a result of this practice change, the positive feedback from both staff and families revealed improved communication and collaboration. This input is validated by an increase in patient satisfaction scores.

Online store can make your season bright

As you cross items off your holiday shopping list, don’t forget to treat yourself, or even a co-worker, to some cool new branded merchandise available exclusively at the Cook Children’s online store (http://www.cookchildrensstore.com/80/Home.htm).

Based upon your feedback during the online store’s grand re-opening, we are happy to announce exciting enhancements that make shopping even better. Basically, you spoke and we listened.

The new streamlined functionality not only improves the overall shopping experience, but makes ordering faster and easier. Along with added color options, the lineup has expanded with new items that reflect your suggestions. New items include Nike golf shirts, golf umbrellas, fleece blankets, lounge pants, totes, visors, infant and youth clothing.

You can also get in the holiday spirit with Cook Children’s Santa hats and stockings. Any items purchased prior to Dec. 11 will be received by Dec. 24.

If you have a special order to make, our online store partner, Big Sky, is happy to help you find the special items that you are looking for. Don’t hesitate to reach out to Big Sky directly through the Web site or call Director of Marketing Deirdre Jack at 682-885-4243.

Remember, three percent of every sale will be contributed to Cook Children’s Health Foundation in support of our promise. This is your store, so if you have product ideas or other suggestions, we want to know!

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and family satisfaction scores in eleven areas so far. The most significant gains are in regard to nurses paying more attention to parents’ experiences and suggestions in caring for their child and the enhanced availability of these nurses to answer questions and concerns.

The success of this new family-centered process is clear within the halls of Cook Children’s but the medical community is also recognizing the value of this type of shift reporting. First, a professional poster highlighting this practice change was recently presented at the Children’s Hospital of Texas Conference and awarded an Academic Excellence Award. Then, the poster was presented at the National Perinatal Association Conference and won the National Model of Care Award. Next up, in May 2010, Jamie Bankston, RN, MS, and Kimberly Williams, RN, BSN, will attend the Society of Pediatric Nursing Conference where the project has been accepted for an oral podium presentation.

Rightfully so, the implementation team is very proud of the strides made to improve communication and collaboration among patients, parents, and the health care team. Cook Children’s is equally proud of this successful endeavor that truly puts the patient and family at the center of care.

Spreading education about H1N1 virus to students

In schools across the country, students fill classrooms for the opportunity to learn and satisfy a thirst for knowledge. So, what better place to spread awareness about an important health issue, like H1N1, than taking it straight to the kids themselves?

On Nov. 18, Cook Children’s hosted a video conference that was broadcast live to 30 schools across Texas. This meant over 1,000 students from first to tenth grade learned about this virus through an interactive session. The program described what H1N1 is, what the symptoms are, how it was different from seasonal flu, and what they can do to prevent spreading it. The students didn’t just sit in the audience and listen. They had the chance to ask the H1N1 questions that were on their minds.

In an article with the Fort Worth Star-Telegram about this video conference, Director of Occupational Health Joyce Hood stressed the importance of educating the students because they are a high risk group. “Rather than relying on hearsay, the students can get the facts,” Hood said. “It’s empowering to them to know how to protect themselves.”

Be sure to visit, the H1N1 page on CookNet for more information (http://intranet.cchcs.ldap/safety/Pages/H1N1Fluupdates.aspx).