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## **Cook Children's Opens 'Peaks Tech Zone' at New Campus in Prosper**

*Health Care Technology Assistance Now Conveniently Located at Cook Children's - Prosper*

**Prosper, Texas** – Cook Children's is making access to health care technology assistance a key priority for patients and families at its new Prosper campus. The health care system recently unveiled 'Peaks Tech Zone,' which is the first pediatric tech zone in the region. Similar to Apple's Genius Bar, Peaks Tech Zone provides families access to health technology advocates (Techsperts) who can assist with setup and support for their child's medical device and/or MyCookChildren's account.

Peaks Tech Zone is convenient for patients and families and saves time during doctors' appointments. Having Techsperts on campus allows physicians to focus on the child's condition during visits, instead of explaining how to use medical devices.

Techspert consultations are available via appointment and walk-ins, and can assist with:

- Hands-on experience with the devices recommended for your child's care.
- Syncing your technology to devices, apps, and the MyCookChildren's patient portal.
- Learning about some of the apps our healthcare team recommends for families.
- Teaching you all about the world of virtual care and telemedicine.

Virtual consultations are also available.

"Cook Children's has long embraced information technology as a way to improve patient quality and safety," said Theresa Meadows, senior vice president and chief information officer at Cook Children's. "With a background in nursing, I understand the impact technology can have on outcomes for patients. That's why this project has been so important to me. We want to remove barriers for families, while helping our physicians spend less time with technology and more time with the children in their care."

Peaks Tech Zone also features a Technology-to-Go kiosk where families can purchase items such as headphones, tablets, charging cables and batteries, portable gaming and wearable devices. In addition, children can take an imaginative adventure through Peaks the Dragon's World with a 100-inch touch screen, offering endless entertainment during consultations.

"Our patients and families expect more transparent and personalized services when it comes to their health care experience," said Kevin Greene, assistant vice president and administrator of Cook Children's - Prosper. "It is essential to our team that as we continue to grow in Prosper, we are constantly looking for new ways to provide exceptional and compassionate care and service, every step of the way. The Peaks Tech Zone is another step in our commitment to providing our patients and families with a one-of-a-kind resource tailored around their health care needs."

Peaks Tech Zone is located inside Cook Children's Pediatric Specialties - Prosper at 4200 W. University Drive. Learn more at [peakstechzone.org](http://peakstechzone.org).

### **About Cook Children's**

Cook Children's Health Care System embraces an inspiring Promise – to improve the health of every child through the prevention and treatment of illness, disease and injury. Based in Fort Worth, Texas, we're proud of our long and rich tradition of serving our community.

Our not-for-profit organization encompasses nine companies – a medical center, two surgery centers, a physician network, home health services and a health plan. It also includes Child Study Center at Cook Children's, Cook Children's Health Services Inc., and Cook Children's Health Foundation. With more than 60 primary, specialty and urgent care locations throughout Texas, families can access our top-ranked specialty programs and network of services to meet their unique needs.

We've worked to improve the health of children from across our primary service area of Denton, Hood, Johnson, Parker, Tarrant and Wise counties for more than 100 years. Based on the exceptional care we provide, patients travel to Cook Children's from around the country and the globe to receive life-saving pediatric care built on leading technology, extraordinary collaboration and the art of caring.

For more information, visit [cookchildrens.org](http://cookchildrens.org).