

# Audiology services at your ENT visit

## What will I owe today?

There are two bills for today's visit:

1. Doctor services
2. Rehabilitation (rehab) audiology services

The rehab services bill is for:

- Brief audiology evaluation.
- Audiology is billed as a hospital service.
- Audiology applies toward your deductible and coinsurance.

## Is there financial help available?

- Cook Children's has financial help.
- There are requirements to get financial help.
- If you would like to apply for help, please ask for the paperwork.
- Cook Children's has payment plans.

To set up a payment plan, call 1-888-852-6635 between 8:00 a.m. and 4:30 p.m.

## What about the bill?

- You may get a bill or statement before your insurance pays.
- The Customer Service Department can answer your questions.

## Will my child need more testing?

- Your child may only need testing on the first visit.
- If your child needs more testing, the doctor will ask for that to be scheduled.

## How can I share the testing results with others who care for my child?

We can only share your child's testing and treatment (medical records) with the doctors directing your child's care.

- Sign a **Release of Information** to have us send reports to:
  - Other doctors
  - School
  - Therapists or other providers
- Call the **Medical Records Department** if you have questions.

## Important phone numbers

**Medical records:** 682-885-1012

**Payment plans and billing:** 1-888-852-6635

I have read and understand this information.

\_\_\_\_\_  
Parent/guardian/caregiver signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient name

\_\_\_\_\_  
Date of birth